



Membership Memo

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Membership Memo

This Membership Services Memo serves as a tool to help educate chapter leaders and members about TU's policy and process regarding various membership matters. This memo addresses various topics, such as joining TU and renewing your membership, why and when you receive renewal notices, how a member is assigned to a chapter, and the rebate programs.

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Need to change your address/e-mail/chapter? Call 1-800-834-2419 or email trout@tu.org.



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Membership Chair

Many chapters and councils appoint a membership chair whose duties include tracking the membership of the chapter or council. The membership chair performs a key role by helping current members resolve membership issues, maintaining member's contact information, and communicating changes or issues with member records to TU staff. Using the roster and membership changes reports found in the Leaders Only Tools section of the tu.org website, the membership chair tracks membership numbers, welcomes new members, and follows-up with members who have not renewed.

When taking over as membership chair:

- Receive and review records from past membership chair. Ask the past chair for lessons learned and a full review of the prior year's duties/activities.
- Review [TU's Leadership Manual](#)
- Ensure your chapter president enters you as the new membership chair in the Leaders Only Tools section of tu.org (so that you have access to the rosters, membership changes report, etc...)
- Get into the Leaders Only Tools section and explore. Reach out to TU staff if you have any questions.

Suggested ongoing tasks:

- Serve on Executive Committee
- Report on status of chapter/ council membership at each chapter/ council (and ExComm) meeting including: total membership, change from last meeting, new members, etc. This information is available from the membership changes report in the Leaders Only Tools section
- Ensure that the chapter has current TU membership applications/ brochures in stock and properly coded with chapter's 3-digit number to recruit new members via tu.org/intro and increase chapter rebates.
- Welcome new members to chapter/ council by letter, e-mail or phone, and encourage their involvement.
- Remind and encourage suspended members to renew.
- Assist chapter members with TU membership questions and problems.
- Ongoing quality control of the chapter/ council roster.



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Recruiting New Members

There are millions of trout and salmon anglers in America and millions more that care about clean, cold water. The greatest challenge is finding ways to gain their support by joining TU and becoming engaged participants within the chapter. TU recruits and retains the largest number of members in two ways:

- Grassroots efforts by chapters and councils
- Direct marketing efforts conducted by the office

Local Chapter/Council Recruitment

Chapters and councils play a very important role in acquiring new members. Studies report that most new members join organizations like TU because:

- They were asked by a member to get involved.
- They know about the group because family or friends are involved.
- They enjoyed participating in an activity that was sponsored by the group.
- They are concerned with their local home waters.

Chapter-acquired members renew at a higher rate than other members and are more likely to become active members that attend chapter meetings, come to workdays, and serve as chapter leaders. To encourage and help local chapters to recruit members, a new member rebate is given to chapters who recruit new members via the hidden link www.tu.org/intro or the [Chapter Add Spreadsheet](#). To receive proper credit for this rebate, the new member must select your chapter when joining online at www.tu.org/intro, or your chapter's 3-digit chapter # must be written on the [Chapter Add Spreadsheet](#). This rebate is not for lapsed or expired members who rejoin/renew to TU.

The chapter will receive a \$15 rebate at the end of the fiscal year if new member who joins at the \$17.50 introductory rate (using tu.org/intro or the spreadsheet). If a new member joins at a higher membership level, the higher the rebate. For example, the family level of \$55 will give back at \$20 rebate to the chapter. A sponsor level of \$100 will give back \$30 to the chapter. More information on rebates is below in this document.

Resources for Recruiting Chapter Members

www.tu.org/intro

www.tu.org/intro is a special URL and is not accessible from the main website of www.tu.org. If chapters have their own website, and have links for prospective members to join their chapter, their website link must point to this URL www.tu.org/intro. This ensures your chapter is being credited appropriately for the new member rebate.

Chapter Add Spreadsheet

Chapters may fill out the [Chapter Add Spreadsheet](#) with new member contact information*. This information along with a check for all new memberships must be typed with all and mailed to:

Trout Unlimited
PO Box 7400
Woolly Bugger, WV 25438

*This spreadsheet should not be used for renewing chapter members, only processing new memberships.



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TU General Brochure

Chapters recruiting new members should consider doing so with TU's General Brochure. The brochure is a comprehensive piece to help introduce people to our organization who don't know anything about TU. It explains who we are, what we do, where and how we work – and it is a great recruiting tool for new members.

Chapters need to print an address label with their chapter information (chapter name and number, chapter website, point-of-contact information, etc.) and place it on the back panel of the brochure in the space provided. Please be sure to use www.tu.org/intro on the label to drive potential members to sign up online. Here is an example of one for the National Capital Chapter. TU chapters may request up to 100 TU general brochures, per year.

To order the TU General brochure:

Call: 1-800-834-2419

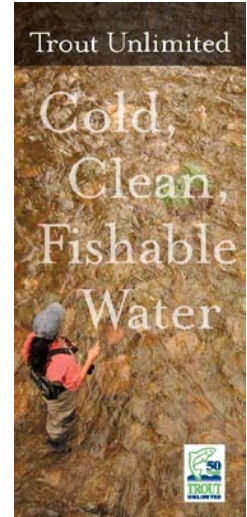
Email: trout@tu.org

Always send donations via mail to:

Trout Unlimited

PO Box 7400

Woolly Bugger, WV 25438



*Please state the type of donation and member id in the memo line of your check when applicable.

TU Recruitment

TU divides its direct marketing programs into membership acquisition and membership retention or renewals. Direct mail membership acquisition efforts consist of three or four major mailings each year to various lists of potential TU members (e.g., The Orvis Catalog, Fly Fisherman Magazine, other selected fishing lists available to the public, and other conservation organizations). TU will offer special new membership promotions with various partners (e.g., Orvis). Generally, these offers are for new members only and, where discounts of membership dues are involved, the expectation is to renew members at regular dues levels.



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New Members vs. Existing Members (Joining and Renewing)

New Member

New members join TU through a variety of avenues – website, direct mail acquisition campaigns, youth camps, etc. **New members are the only members that should be using the \$17.50 special introductory rate or a trial membership.** These are used to bring new people in, introduce them to TU, and get them involved with a chapter.

Please ensure all new memberships are mailed to the following address for processing:

Trout Unlimited
PO Box 7400
Woolly Bugger, WV 25438

If your chapter is recruiting new members at a chapter banquet or event, it is preferred that you refer them to the website to sign up: www.tu.org/intro. If you are supplying new membership application forms, these should be handed to new members to fill out and give back to you with a personal check (made payable to Trout Unlimited,) or credit card # written on the application. **Chapters/councils should not be depositing checks made out to Trout Unlimited or processing credit card payments.** All applications and respective monies should be collected and mailed off to the Woolly Bugger address as soon as possible for processing. TU has experienced great delays in processing new memberships because applications and monies were held by chapters and not forwarded to the Woolly Bugger address. More delays are caused when chapters write one check for all monies collected and it doesn't balance with the applications mailed in. When this occurs, all the applications are placed on hold until the issue is resolved.

Summary:

www.tu.org/intro: for new members that are recruited by a chapter. This ensures your chapter receives credit toward the New Member Rebate.

www.tu.org/join: TU offers gifts on this page for joining. Your chapter does not get credit toward the New Member Rebate for this new member, because the member wanted the premium.



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Existing Members

Existing members should renew their membership to TU by any of the following methods:

- **WEB:** Online at www.tu.org/renew. Members should login to the Members Center and renew their membership from their 'My TU' page. If they renew without logging in first, they run the risk of another member record being created for them (due to information entered not matching what we currently have on file)
- **PHONE:** Calling Customer Service at 1-800-834-2419. Please have your member ID ready (if possible).
- **MAIL:** Membership Renewal Statements are mailed to you reminding you to renew.

The membership renewal statements you receive reminding you to renew your membership is a service provided by TU membership services and marketing staff. We pay for this service so that local chapters do not have to incur the cost of trying to renew members. We maintain a database that accounts for all monies received, when they were received, by what means (check or credit card), and ensures your chapter is credited accordingly for new member rebates and year end rebates.

Preferred Membership: Our members are incredibly loyal and dedicated to TU's mission. If you don't want to be contacted each year to renew, you can setup an auto payment using your credit card or bank account information. Please visit us online at www.tu.org/preferredmembers or call 1-800-834-2419 for more info.

Summary:

www.tu.org/renew: Allows existing members to renew. It's best if you login to the Members Center first and renew via your profile. Or call 1-800-834-2419 to renew and ensure we have all your correct information on your record.



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Chapter Assignments

When a new member joins TU, their local chapter is assigned based on their zip code. All chapters have a list of zip codes that pertain to their respective chapter's geographic region. The exception to the chapter assignment is when someone joins TU online at www.tu.org/intro. Then, the member is assigned to the specific chapter indicated.

Changing Chapter Assignment

If a member wants to change their chapter, they can do so the following ways:

- **Call:** Customer Service at 1-800-834-2419 to change your chapter.
- **Email:** trout@tu.org and give your name, address, member #, and the chapter # and name you want to be assigned to.
- **Mail:** a TU mailing back to us (such as a Membership Renewal Statement) with the correction written on the mail piece. Make sure you're sending to the Woolly Bugger, WV address.

Chapter Zip Code Reshuffle (Redefining Chapter Boundaries)

Sometimes chapters want to redefine the zip codes in their geographic region – either add to or take away from and give to another chapter. Councils must approve any zip code reassignment. Please contact your council leaders and have them reach out to Volunteer Operations staff for an Excel spreadsheet with a current zip code assignment for your state from which you can make changes.

Councils are responsible for communicating the zip code changes to Volunteer Operations staff. We need to know the following information (and please send to us in an Excel spreadsheet):

- Zip codes being affected
- Current chapter of zip code
- New chapter of zip code

Once TU staff has the excel spreadsheet and approval from the council, we can move forward with programming the necessary changes. This takes about a week to process. Upon completion, those who requested the change are sent a file showing which members were affected with the zip code reassignment. **It is the responsibility of the chapter leaders to notify these members that their chapter changed.**

Important: If a member has previously indicated to TU staff that they wish to stay in a certain chapter, a chapter override flag is placed in their record, permanently assigning these members to the chapter until the flag is taken off. Because of this, these members will not be affected by the reassignment process.



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Membership Rebate Programs

TU's rebate programs coincide with our fiscal year, which runs October 1 through September 30. Both new member rebates and year end rebates are issued once a year around January/February. Funds are delivered via Electronic Funds Transfer (EFT) to chapter and council bank accounts. If your chapter or council bank routing information is not on file with TU, please contact Volunteer Operations staff. If a chapter doesn't have EFT information on file with TU, Volunteer Operations staff will try and contact chapter leaders to get this information for a two week period of time. After that point, the rebate will be sent to the chapter's council.

New Member Rebate: issued via EFT to a chapter's bank account

Year End Rebate: issued via EFT to a council's bank account

Rebates are paid out only to chapters and councils that have filed their annual financials. The deadline for filing is November 15 each year. It is up to the council to disseminate year end rebate to their local chapters, if the council so chooses.

New Member Rebate Program

The New Member Rebate is given to chapters who recruit new members via www.tu.org/intro or the [Chapter Add Spreadsheet](#). This is how TU knows a member was actively recruited by a chapter. To receive proper credit for this rebate, the new member must select your chapter when joining online at www.tu.org/intro, or your chapter's 3-digit chapter # must be written on the [Chapter Add Spreadsheet](#). This rebate is not for lapsed or expired members who rejoin/renew to TU.

If a new member joins at \$17.50 introductory rate, the chapter receives \$15 for new member rebate. If a new member joins at a higher membership level, the higher the New Member Rebate. For example, the Family/Contributor level of \$50 will give back at \$20 rebate to the chapter. A Sponsor level of \$100 will give back \$30 to the chapter.

Member Type	Dues Level	Rebate Level	Note:
Special Intro	\$17.50	\$15	New members recruited by the chapter do not receive any special 'gifts' that they may see advertised on the TU website or in a direct mail campaign.
Family	\$55	\$20	
Sponsor	\$100	\$30	
Conservator	\$250	\$50	
Outfitter/Guide/Business	\$295	\$50	
Life	\$1,200	\$150	
Family Life	\$1,300	\$160	

Year End Rebate Program

The Year End Rebate was designed to help councils and chapter pay for the costs of servicing their members with quality, local communications. TU provides this annual rebate to councils based on total active membership at the end of TU's fiscal year, contingent on the council and all its active chapters filing the annual financial report by November 15th.

TU defines active members as those dues paying members that have an expiration date of October 1 or later of that particular year. Trial members do not count as active. And rebates are not paid out for Stream Explorer (youth) members. When the rebates have been calculated (after the close of the fiscal year,) the council chair will receive a spreadsheet showing the break-down of membership by chapter. Each active council will receive \$2.50 per active member. In many cases, councils segment this rebate into \$1.50 per member for the council and \$1.00 per member for the chapter that serves that member. It is up to the council to determine what works best for each state.



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Membership Renewal Notices

Retaining members and ensuring a strong and steady flow of renewal revenue are top priorities for our direct marketing department. TU's five-year strategic plan includes several goals pertaining to improving our mailing strategies. We are working hard to better serve our members while improving the efficiency of our fundraising efforts. We are well on our way to achieving those goals. Here are a few of the efforts underway with regard to the membership renewal process:

- **Upgrading** – We are testing methods for upgrading members from the basic \$35 membership (\$20 for seniors) to the \$50, \$100 and greater levels of support.
- **Number of Notices** – Extensive analysis has allowed us to reduce the number of notices mailed to less-responsive segments of the membership and we are looking for ways to further segment the membership in order to be even more efficient. If a member wishes to receive fewer renewal notices they may contact 1-800-834-2419 or send an email to trout@tu.org and request fewer renewal notices or become a sustaining member
- **Timing** – Tightening up our gift processing and renewal notice generation process has allowed us to reduce the number of payments and notices crossing in the mail. We also have done some testing with new timing of the mailing of the notices themselves.
- **Auto-Pay** – TU launched an auto-pay program that automatically renews members via their credit card (or electronic funds transfer) on the month their membership expires. Find out more online at www.tu.org/preferredmembers
- **Recapture** – Changes to our database programming mean we are now recapturing lapsed members who fail to respond to renewal notices but rather opt to give to Embrace-A-Stream or other special appeals.
- **Conservation Messaging** – We have tested increasing the amount of conservation information in our renewal notices in hopes of increasing response.
- **Design** – We have been varying the look of our notices in hopes of boosting response and cutting down on some of the repetition.

While it may seem that TU has been doing the same thing for years with the renewal notice process, we have in fact been testing new strategies behind the scenes and slowly implementing change in a methodical way that will not jeopardize results. TU mails out Membership Renewal Statements to encourage members to renew. Members can receive up to six renewal notices in a given 12-month period (if they don't renew). The first renewal notice is mailed out five months prior to a member's expiration date.

2011											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Renewal 1	Renewal 2	Renewal 3	Renewal 4	Renewal 5	Renewal 6						
				Expire Date	Suspended	Suspended	Suspended	Suspended	Suspended	Suspended	Archived

In above example:

- June 1 – Nov 30: Member is "Suspended" or "Lapsed" (1st through 6th month after expire date).
- Dec 1 and after: Member is "Archived" (7th month after expire date and beyond).

Once a member becomes "Archived" they no longer appear on chapter rosters and labels.

Re-Activating Members

From time to time, TU will try various new acquisition campaigns to reactivate segments of our archived membership.



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Renewing Early: The majority of TU members renew with their first or second renewal notice. It is a great benefit both to you and TU if you renew early. It saves you the headache of continuing to receive renewal notices and prevents TU from having to mail one to you. **Help us save paper and renew early.** Or, become a Preferred Member at www.tu.org/preferredmembers and renew automatically, avoiding renewal mailings altogether.

When a member renews their expiration date is extended from their original expire date. Renewing early will never result in a member "losing" a few months of their membership.



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The Tacklebox

Business Practices

- Leadership Manual*
- Financial Reporting Requirements
- Risk Management
- Strategic Planning Resources
- Model Chapter and Council Bylaws
- Best Practices for New Volunteer Leaders

Important TU Policies

- Bylaws and Policies Resolution
- Land Ownership Resolution
- TU Privacy Policy
- Logo and Brand Policy
- TU Litigation Policy
- TU Policy on Piscicide Use for Conserving Native Trout & Salmon
- Stream Access Policy North American Salmonid Policy

Fundraising for Chapters and Councils

- TU's Fundraising Program
- TU Guide to Fundraising from the Leadership Manual
- Shared Best Practices from Chapters/Councils
- Embrace-a-Stream Information

Leadership Manual [[TU.org](#) >> [Member Login](#) >> [Tacklebox](#) >> [Business Practices](#) >> [Leadership Manual](#)]

The recently revised Leadership Manual is the basic reference for TU volunteer leaders at the chapter, council and national level. This is a must read for every TU volunteer leader as it provides essential guidelines and resources, from the history of the organization to requirements of our 501(c)3 tax exemption. It is available for reference or for download in the Tacklebox.

Lines to Leaders

Lines to Leaders is a monthly e-newsletter sent the 1st of every month to the volunteer leaders that are listed in the Leaders Only Tools section. It contains information directly targeted to volunteers of timely importance, like deadlines, upcoming events and regional meetings, new requirements or opportunities, etc...

Membership Tools

- Membership Memo
- Membership Acquisition Forms/ Brochures
- Style Guide: TU Graphic Standards & Logos
- Archives of Annual and Regional Mtg. Presentations
- Archives of *Lines to Leaders**
- Veterans Services Program Documents

Conservation Resources

- Recordings of Numerous Online Trainings
- Advocacy Documents
- Restoration Documents
- Land Protection Resources

Youth Education Projects and Programs

- Trout in the Classroom Documents
- Youth Conservation and Fishing Camps
- Stream Explorers Website and Information
- Boy Scout Fly Fishing Merit Badge Program
- First Cast Curriculum
- Headwaters Youth Education Initiative
- Youth Education General Documents



Leaders Only Tools

The Leaders Only Tools section of the tu.org website offers a wealth of information for council and chapter leaders. Your leadership role determines the level of access within the Leaders Only Tools section. Not all leaders have access to the same tools. If you have a concern regarding your level of access, please contact your chapter president or council chair.

If you are listed in the Leaders Only Tools sections as a council or chapter leader, a link titled, “[Leaders Only Tools](#)” will appear in the left navigation panel after you log in to the Members Center. The following shows the different tools available:

Council Resources

Choose Council
9CT - Connecticut

- [Council Roster](#) ?
- [Council Labels \(label version\)](#) ?
- [Council Labels \(spreadsheet format\)](#) ?
- [Electronic Documents](#) ?
- [Email Members](#) ?
- [Liquidation Coupons](#)
- [Membership Changes](#) ?
- [Update Council Information](#) ?
- [Update Council Leaders](#) ?
- [Financial Report](#) ?

If you are a council leader, a green the **council resources** box will display.

The **council roster and labels** gives a membership roster and/or mailing labels for all members of the council. **Electronic documents** allows councils to upload council bylaws and strategic plans and also allows the council to view their chapters plans and bylaws. **E-mail members** allows council leaders to e-mail members in the council or members or particular chapters through C-SPAM certified means. **Membership changes** offers a variety of customizable reports to track and analyze changes in membership. **Update council information** is where councils update information that displays on [the chapter/ council contacts](#) page. **Update council leaders** is where leaders add/delete all volunteer leaders on the council board. Leaders must be listed here to have access to the Leaders Only Tools section of the website. **Financial Report** is where councils file their annual financial report.

Chapter Resources

Choose Chapter
258 - Mianus

- [Chapter Roster](#) ?
- [Chapter Labels \(label version\)](#) ?
- [Chapter Labels \(spreadsheet format\)](#) ?
- [Electronic Documents](#) ?
- [Email Members](#) ?
- [Membership Changes](#) ?
- [Update Chapter Information](#) ?
- [Update Chapter Leaders](#) ?
- [Financial Report](#) ?

If you are a chapter leader, a blue the **chapter resources** box will display.

The **chapter roster and labels** gives a membership roster and/or mailing labels for all members of the chapter. **Electronic documents** allows chapters to upload bylaws and strategic plans. **E-mail members** allows chapter leaders to e-mail members through C-SPAM certified means. **Membership changes** offers a variety of customizable reports to track and analyze changes in membership. **Update chapter information** is where chapters update information that displays on [the chapter/ council contacts](#) page. **Update chapter leaders** is where leaders add/delete all volunteer leaders on the chapter board. Leaders must be listed here to have access to the Leaders Only Tools section of the website. **Financial Report** is where chapters file their annual financial report.



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Chapter/Council Roster

The chapter/council roster can be downloaded from the Leaders Only Tools section of the tu.org website. It is a .csv file (comma separated values,) which can be saved in a variety of spreadsheet software applications. The chapter roster shows all members currently assigned to that chapter (both active and suspended members – archived members do not show on roster). Please keep in mind that if a member has a “Bad Address”, “Do Not Mail”, “Cancel” or “Deceased” flag on their record – they will not appear on the roster.

Suspended members are those that have expired in the last six months. Archived members are those that have let their renewal lapse for longer than six months.

The council roster shows all active and suspended members of all chapters that are part of that council. Council officers also have the option of looking at each individual chapter roster within their state.

Some columns may need to be expanded to show the full information listed in the cell. This applies to membership ID and e-mail. Expanding the column will show the entire cell. If no information is listed for a member, such as e-mail, this means no information exists for this field in our database. Our database syncs nightly with the rosters.

Membership Types

Below is a listing of current membership types offered by Trout Unlimited:

Abbr	Description
TR	Trial membership (free)
RE	Regular (\$17.50, \$35, or other promotion)
SE	Stream Explorer (children aged 1-18) (\$12 or \$24)
SR	Senior (\$20)
FA	Family/Contributor (\$55)
SP	Sponsor (\$100)
CN	Conservator (\$250)
BU	Outfitter, Guide & Business (\$295)
STEW	Stewardship Council (\$500)
CCF	Coldwater Conservation Fund (\$1,000+)
LI	Life (\$1,200)
FL	Family Life (\$1,300)

Note: Magazine-Only subscriptions for schools and libraries do not appear on rosters.

Access Rights for Membership Rosters

Membership Rosters are confidential TU information and are not to be sold or distributed to outside parties for any reason.

Executive committee members and their secondary positions should have access to the roster. If you don't believe you have the proper access, please contact your chapter president, council chair or Volunteer Operations staff.



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Membership Changes Reports

The membership changes report within Leaders Only Tools section is a great tool to manage and analyze changes in your chapter or council membership. The current reports available include:

Membership Changes: 734 - George Washington

Please remember when reviewing the various membership changes reports that the data you see today may be different tomorrow. Membership data is constantly changing. Always ensure you are using current data before you contact members or send out mailings.

Comprehensive
The comprehensive report displays all new members for your chapter within the past 30 days, members who have given money to TU (either renewed or contributed) within the past 30 days, members who will expire at the end of the current month, members whose membership expired last month, members who transferred into your chapter within the past 30 days, members who transferred out of your chapter within the past 30 days, members whose address (city, state or zip) changed within the past 30 days, members whose address was flagged as "Bad Address" within the past 30 days, and members whose record was flagged as "Deceased" within the past 30 days.

New Members
The Web Report allows you to view data online, with the option to export as a csv spreadsheet.

Renewed/Contributed
The CSV report allows you to view the data in spreadsheet format.

Soon to Expire

Expired (1-3 Months)

Transferred In/Out (90 days prior)

Address Changes (90 days prior)

Bad Addresses (90 days prior)

Deceased (90 days prior)

It takes a few moments to generate each of these reports...please stand by.

- Comprehensive
- New Members
- Renewed/Contributed
- Soon to Expire
- Expired (1-3 Months)
- Transferred In/Out (90 days prior)
- Address Changes (90 days prior)
- Bad Addresses (90 days prior)
- Deceased (90 days prior)

A detail of each report can be found to the right of each report you highlight.

Each report can be generated and viewed online, or you have the option of generating a .csv file to save each report to your computer. Please take some time to look at each report. There is a wealth of information at your fingertips and these reports provide invaluable information to help you reach out and contact your local membership.



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Customer Service # 1-800-834-2419 Open 8-7 p.m. Monday - Friday

This number can be used to join/renew, make contributions to TU's annual campaigns like Embrace-A-Stream and Calendar, track a premium shipment, change contact information, change chapter assignment, lessen membership mail, etc...

Chapter/council leaders also can call this number to order back issues of TU magazines (max qty 50 at one time) and TU general brochures.

Logging in to www.tu.org

When you join TU your initial login and password for the Member's Center for www.tu.org is as follows:

Login: tuXXXXXXXXX (the letters "tu" plus your 9-digit member ID #)
Password: XXXXXXXXX (your 9-digit member ID # found on your member card)

PLEASE NOTE: If you change your login and password to something else, TU staff has no way of viewing this information. We can only send an e-mail to you (assuming we have your correct e-mail address on your member record.) Sometimes this e-mail will end up in your spam or junk email folder when you request this to be sent to you online. **Please remember your login and password.**

Once you are logged in to www.tu.org, the system recognizes who you are and applies the corresponding access rights to different sections of the website. For example, chapter/council leaders will have access to the LOS.

From your 'My TU' home page you can edit your profile, access the Tacklebox, and renew your membership.

For Further Information

If you have any questions, or need clarification on any of the above items, please contact:

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